

Digital Transformation of Financial Management of Bangladesh Post through iBAS++

The “Strengthening Public Financial Management Program to Enable Service Delivery” seeks to lay the foundation and provide long-term impetus for the growth of eGovernance and Public Financial Management (PFM) reforms in Bangladesh through the implementation of BACS and iBAS++. In line with this broader PFM reform agenda, Bangladesh Post has been progressively digitizing its financial management and payment processes through iBAS++, covering payroll, GPF, pension, treasury operations, budgetary expenditure and payments to Extra Departmental (ED) staff.

Following the successful automation of the Pay Bill process, payment of pay and allowances of government officers and employees of Bangladesh Post through EFT was implemented before 2022. Subsequently, the GPF management system, including GPF loan, advance and final payment, was digitized with EFT-based payment implemented from 2024. The pension system of Bangladesh Post was fully digitized, with system-based EFT payment implemented from 2025. Building on these achievements, the following major financial management modules have subsequently been implemented:



1. Supply of Funds and Other Remittances of Bangladesh Post

Treasury Automation — Implemented from 01 July 2025

The Supply of Funds and Other Remittances of Bangladesh Post module was implemented from 01 July 2025 to automate the treasury operations of Bangladesh Post. The module covers major treasury functions of the 72 Head Post Offices (HPOs) functioning as Accounts Offices and Postal Treasuries, including supply of funds, Letter of Credit (LC), remittances, treasury transactions, reconciliation, registers and reports. The system also facilitates EFT-based supply of funds from the Central Treasury to HPOs, enabling faster, transparent and system-based treasury operations.



2. DDO Other Bills (Postal)

Budgetary Expenditure Automation — Implemented from 01 September 2026

Following the automation of pay, GPF, pension and treasury operations, the DDO Other Bills (Postal) module was implemented from 01 September 2026 to automate budgetary expenditure other than pay, GPF and pension. The module enables the 140 DDOs/Budget Units and Projects of Bangladesh Post to electronically prepare, submit and approve contingent and other bills, which are subsequently received, verified, processed for payment by the respective 72 HPO Accounts Offices. Payments are made through EFT, supported by system-based accounting, bank-account verification, deductions, reconciliation, tracking and reporting. This initiative significantly strengthens efficiency, transparency, accountability and financial control in the processing of postal budgetary expenditure.



3. ED Staff Honorarium Pay (Postal)

ED Staff Payment Automation — Implemented from 01 September 2026

The ED Staff Honorarium Pay (Postal) module was implemented from 01 September 2026 to automate the monthly honorarium payment process of the Extra Departmental (ED) staff of Bangladesh Post. The module covers ED staff master data, service status, monthly duty-based honorarium arrangements, bill preparation, DDO approval and EFT-based payment through iBAS++. Through this initiative, approximately 23,000 Extra Departmental (ED) staff of Bangladesh Post are receiving their monthly honorarium through EFT, replacing manual payment processes with a faster, transparent and system-based payment mechanism.

These successive initiatives demonstrate the progressive transformation of Bangladesh Post's financial management through iBAS++, extending digital and EFT-based services from employee pay and allowances to GPF, pension, treasury operations, budgetary expenditure and ED staff honorarium payments.